

## Quality and environmental policy

All employees are in their daily work responsible for that our environmental and quality goals are achieved.

## **Quality Policy**

We strive to always exceed our customers' expectations for efficient and reliable transport services. We are also constantly striving to develop and improve our operations and processes.

- We shall have the customer in focus, be proactive and flexible to the customer's wishes.
- We develop creative and innovative solutions by focusing on details and an understanding of the customers whole need.
- We will develop and improve our services in line with the changing need of our customer.
- We shall have a high delivery accuracy and always be associated with competence, commitment, responsibility and high quality.
- We shall always strive to do right from the start.
- We shall always comply with all applicable requirements related to our business, whether it's from customer, supplier or authority.

## **Environmental policy**

Through active and long-term environmental work, we shall contribute to sustainable development and good care of the environment by constantly increasing the efficiency of our transport systems. Our motto is Responsible logistics. It means that we create logistics solutions with a reduced environmental impact, increased cost efficiency and higher quality.

- We shall primarily choose the transport modes with the lowest environmental impact, insofar as this is consistent with the customer's needs regarding time and costs.
- We shall work together with our customers, suppliers, authorities and other stakeholders to reduce the environmental impact this means, among other things that we choose eco-labelled consumables to the extent possible and use electronics in an energy efficient way.
- In our offices we shall actively work to be as energy and resource efficient as possible to reduce the impact on the environment.
- We shall work with continuous learning to give employees better possibilities to make active environmental choices in their daily work.
- We shall see environmental requirements in applicable laws, rules and regulations as minimum requirements.
- We work according to this model when creating logistic solutions: Analyze, Optimize, Reduce and Compensate, in that order of priority.
- We will be a "thought leader" in the industry. With expertise in sustainable logistics and the courage to execute new, innovative solutions in practice, we will drive the transition towards a fossil-free transport sector.

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Mattias Ljungberg

CEO

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